



## Amazing Solar Standard Warranty

Amazing Solar provides you with a '5 year whole of system warranty' on the operation and performance on the complete solar system in addition to the product warranties provided by the product manufacturers.

### What is covered?

- ❑ Amazing Solar Solution provides you with a '5 years whole of system warranty' that includes operation and performance as well as workmanship and products, within the Guarantee Period, including by replacing all or part of the System where necessary, within a reasonable time frame at no cost to you.
- ❑ This warranty exists over and above Australian Consumer Law (ACL)
- ❑ ACL cannot be excluded in any way.
- ❑ You are entitled to claim a remedy if the goods and services we provide are not of acceptable quality within the meaning of the Australian Consumer Law or the standards set out in our warranty. Amazing Solar Solutions will implement all warranty repairs within a reasonable time.

### What is not covered?

- ❑ Damage to the equipment due to Power failure, power surge.
- ❑ Damage to the Solar PV system caused due to weather or natural calamities.
- ❑ Acts of God/natural events- including atmospheric electrical discharges, fire, storm, hail, flooding or water damage howsoever caused.
- ❑ Misuse, abuse, neglect or accident.
- ❑ Damage or faults caused by tampering with, repairing or modifying system by a party other than Amazing Solar.
- ❑ Damage caused by the electricity grid.
- ❑ In case of Non-compliance with operating instructions.

### What happens after 5 Years warranty is over?

Amazing Solar Solutions remains your first point of contact and will provide you with the necessary resolution from the relevant manufacturer, in case you face any issues/faults after the 5 year Warranty is over.